#### Imperial College Union Deputy President Education Report Union Council November 2020

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## Highlights:

- Representation to the College
- NSS response 2020
- Volunteer support, elections, training...

College	Student + Union	Operational	Project work	Miscellaneous
Meetings & Prep	Meetings & Prep	work (day-to-	(incl. NSS)	
	-	day)		
35%	20%	15%	20%	10%

### Updates:

NSS response 2020:

- Supported the Departmental Reps in the development of individual departmental responses, based on the departmental NSS results, including facilitating a cross-departmental discussion on the topic
- Worked with the Pres, DPW to develop the College-wide NSS response, focusing on overall satisfaction and overarching problems (as opposed to specific NSS questions) and actionability, identifying key staff members to work on each recommendation with
- Work with the Union Leadership team to develop recommendations for the Union, based on the NSS 2020 survey
- All NSS recommendations can be found here

Rep support and training:

- Met with all dep reps to establish relationships, now meeting fortnightly with all UG faculty reps
- With DPW ran the rep sessions during the Volunteer Training Week in September 4 sessions focusing on different aspects of the rep roles
- Set up all rep roles in the Autumn Elections, helped with sorting out any problems during the election period

PGT application fees:

- Ran a survey asking students on their opinion on the recently introduced £80 PGT application fee
- Over 2500 students took part, full results can be seen here
- Bringing the survey report to College, lobbying them for removing the fee; not very optimistic though...

Working with the College on...

- Digital Education Recording Policy
- Student Success Guide, including some guidance about using groupchats for more informal communication among students
- Learning Analytics Policies and Permissions
- Planning for Christmas, making sure students can go home without spreading Covid all over the place, and those who stay are not too miserable

# Upcoming:

NSS response:

- Contact key staff members and work with them on developing action plans for each recommendation
- Monitor the implementation of departmental recommendations

#### Rep support:

- Training of year reps, more training of dep reps who did not take part in the Volunteer Training Week
- Meetings with all dep reps throughout Term 1
- Objective setting for Faculty reps, finally set up meetings with PG Faculty reps

#### PTES response:

- Someone needs to read through the Postgraduate Taught Experience Survey results and produce some kind of a response, and that someone is probably me...

Monitoring of teaching:

- Will work with DPW and Pres to come up with survey to find out how things are going in departments and in halls, what problems students are experiencing etc.
- Will work with the College on hopefully (crossing literally all of my fingers as I type this) getting rid of SOLE and replacing it with something sensible, asking questions more suited for multimode delivery

PG rep network review:

- See my Key Goals section, all work in this area is still to be started

# Key Goals & Manifesto Points:

Work on the implementation of NSS recommendations Manifesto points: Improve Parity, Make Change Happen

1. Helping the Dep Reps implement their specific departmental recommendations in their departments, monitoring their progress and supporting them as necessary in discussions with staff.

2. Working with several college staff on implementing the main College-wide NSS recommendations, coming up with action plans for each and seeing them through throughout the year.

All NSS recommendations can be found here.

#### Strengthen the Rep Network

Manifesto points: Strengthen the Rep Network

1. Offering reps more support throughout the year through more regular meetings and involving senior reps in university-wide representation more

- Regular fortnightly meetings with all faculty reps
- Termly, or bimonthly 1-2-1 meetings with all dep reps
- Improving the platforms for sharing ideas across departments, incl. better meetings structure and more active Teams channels

- Discussing decisions with reps more, through more active Teams channels; getting feedback on various documents and decisions coming to college-wide meetings

2. Improving the training we offer, especially to senior reps, and training reps early on (before the summer)

- Put together a proper training to run after the Leadership Elections, more training around meeting prep, team leadership
- 3. Celebrate rep successes more and work on recording what reps do
  - Give reps more of a platform to share what they have achieved with the Imperial community
  - Improve the sharing of ideas and good practice across departments
  - Record progress for future generations of reps

#### Review the PG Rep Networks

Manifesto points: Strengthen the Rep Network, Improve Parity

In the upcoming academic year I will aim to map properly the reps in each department, and discuss the following with them as well as with departmental staff:

1. How we can properly support PG reps, how they should be staying in touch with us, and who is there to support them

2. What changes should be done to make the rep networks more effective, (e.g. if the structures need to change and be more vertical)?

3. How we can change current processes to make the networks more integrated in what the Union does, e.g. how we communicate with the staff in departments, what meetings PG reps are invited to, how those can be ran to be more PG inclusive etc.

4. Identify areas where PG reps need to be more supported in training

Thanks for reading! If you have any questions, feel free to email me at  $\underline{dpe@ic.ac.uk}$ , send me a message on Teams, or call me at 45646 (internal only, and it works only when I'm in the office, but if you're ever on campus then give it a try, maybe you'll be lucky enough and reach me – I'll be happy to talk to you xxx). You can also send me a letter to the Union Address (I love receiving letters)