

EPOS System Progress Report

Orbis Tech were appointed as supplier following a robust tender process. We are in daily contact with Orbis and we are currently on schedule to implement the new system live in Retail and Licensed Trade on the 1 & 2 February 2017.

There have been some delays to schedule with College IT but we remain confident that the system will go live on the schedule date.

User acceptance testing and training

A Test System was put in place in an office set aside in the Union in December. Key staff from Systems, Retail and Licensed Trade have been User Testing and populating the training system with data for some weeks and continue to do so. Two training days are in place for additional staff prior to Go Live, with two additional days set aside. The Systems Manager is working on cashier training workbooks and tills will be located in Commercial Services areas prior to go live. Mitigations are in place to reduce the impact. The feedback for the team in user testing has been very positive and constructive.

Paul Buckley
Head of Student Experience and Services