

Present:	Doug Hunt (Chair), Cécile Borkhataria (UG FoNS), Jason Parmar (UG Business School), Tom Wilshere (UG FoE), Richard Bennett (UG FoE), Nicholas Ng (PG FoE), Helen Pennington (PG FoNS), Tolu Ajomale (PG Business School), Paul Allatt (Deputy Director of ICT), Heather Chisholm (Project Manager / Business Analyst), Julie Voce (E-learning Services Manager), Saul Batzofin (Infrastructure Programme Manager), Matthew Williams (Network and Infrastructure Manager), Chris Roberts (Head of Technology Operations)
Apologies:	Shiv Vohra (UG FoM), Natalie Kempston (PG FoM)

	Item
2.	Student Union's issues
2.1	<p><i>Can ICT install Google Chrome on all the College computers?</i></p> <p>Students reported that the browser wasn't installed in Aeronautics and the EEE department. It was also stated that it was not on lecture theatre computers.</p> <p>Paul Allatt stated that it should be on all College teaching computers but will look into the cases reported. It was also stated that the lecture theatre computers were not in the current teaching cluster but ICT plans to solve this issue in the future.</p>
2.2	<p><i>Will Windows 8 be free at Imperial College London for students?</i></p> <p>It was reported that Windows 8 is free on dream spark for computing and EEE students. Jason Parmar wanted to know whether it was free for all students.</p> <p>It is free for all students across the College, but only on College owned machines. ICT stated that they think it is not free for a student's owned machine and costs around £15-25. Paul Allatt said he would look into this.</p>
2.3	<p><i>Is ICT going to change the download/upload bandwidth?</i></p> <p>The weekly 5 GB limit is there to stop piracy and illegal downloading/uploading. This limit currently does not include web browsing and streaming. There is currently around 2-3 take down notices a week and ICT does not plan to change the bandwidth limit.</p> <p>The only potential alternative would be updating the firewalls, which could lead to more selective blocking. This would be the ideal scenario, but would require a high level of control.</p>

	<p>Students reported that there was an issue with Steam, which is legal.</p>
2.4	<p><i>Will ICT be upgrading to Office 2013?</i></p> <p>ICT decided it would be best to run it on academic's machines first for 6 months and then deploy it to teaching machines.</p>
2.6	<p>Is it possible to have Spotify on all College computers?</p> <p>Students argued this case so illegal downloads may decrease and that the student experience would be improved.</p> <p>ICT told Doug Hunt to contact the Dean, as it is a student experience issue.</p>
2.7	<p><i>Faulty print drivers in Physics</i></p> <p>Physics reported that there was an issue with the print drivers not being able to connect to the printers. Other students reported this issue in life sciences, EEE and the library.</p> <p>ICT said they will look into this but students should report these issues to the service desk.</p>
2.8	<p><i>When will life sciences have Panopto installed?</i></p> <p>Students reported that the Read lecture theatre and SAF G34 lecture theatre should be the first ones equipped.</p> <p>ICT stated that John Conway should be contacted about this.</p>
3	<p>New survey platform – Heather Chisholm</p> <p>Heather stated that Imperial College London plans to pilot a new survey platform, which allows branching and survey logic. It also allows for quicker analysis of the results and is a candidate for future SOLE.</p> <p>Imperial College Union President, Deputy President (Education) and Deputy President (Welfare) sat on the Student Centric Board, where it was talked about extensively and backed by ICU.</p>
4	<p>Imperial Mobile App - Saul Batzofin</p> <p>SOLE has been added to the Imperial Mobile App and Registry will be deciding on how it will be rolled out over the next year.</p> <p>It was also stated that the phone designers used were 60% Apple and 30% Android.</p>
5	<p>Brief response to recent student survey questions about Blackboard – Julie Voce</p> <p>It was stated that the 40 minutes time out is still in place but is there as a protection</p>

	<p>measure for both staff and students.</p> <p>Within Blackboard Learn more than 1 tab can be now opened at a time and that it works on Google Chrome. The new Blackboard Learn App also has around 2,400 people accessing it.</p> <p><i>Issues students wished to raise:</i></p> <p>Students wished to be able to control the group settings themselves, in case they wished to remove a person from a group.</p> <p>Aeronautics PGR students would like to upload multiple feedback documents at once, rather than one at a time.</p>
6	<p>Future of student email (Office 365)</p> <p>Students wanted to know whether Imperial College London will be using Office 365 in the future. Its features are: higher storage quota (not an issue yet), file share tool (students prefer dropbox), data stored by Microsoft via cloud (potential political issues with international students), going to merge with Skype in the future.</p> <p>ICT stated that they need to know in the new few months if they wish to bring in it for October 2013.</p> <p>Students reported that they would like more information on Office 365 before they made a decision on whether they think the College should implement it.</p>
7	<p>MobileEcho – access your files from your mobile device</p> <p>ICT will be introducing a mobile app that allows students to print via their mobile phone. However it is currently possible to do this via a VPN.</p>
8	<p>Any other business</p>
8.1	<p>Students would like real time data of how busy the gym is via the Imperial Mobile App. Saul stated that they have contacted Ethos but they can only give the data of those entering and cannot distinguish between swimming, squash etc. However students thought the data of those entering would still be useful.</p>
8.2	<p>ICT would like students to report wireless “cold spots” to the ICT service desk so their service can be improved.</p>